Root Cause Analysis, Human Error, and Corrective Action

Mon, 04/20/2009 - 10:15 — Chris

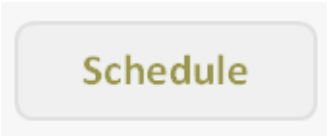
Root cause analysis is an approach to problem solving which has become highly developed in high risk industries such as nuclear power and aviation. While continuous improvement approaches such as Lean or Six Sigma have become widely used for improving efficiency in many industries, they do not spend enough time on the logic oriented tools required to efficiently identify the root cause of many problems.

This course includes the following topics:

- What is a root cause?
- How do you know when you have identified the root cause?
- Overview of the major root cause analysis tools.
- In depth training and practice on the tools most useful on day-to-day problems.
- Types of human error.
- Approaches for dealing with the most frequent types of human error.
- Human error traps.
- Traps in your corrective action program that may waste your time and make your processes less efficient

Target Audience:

Professional staff and management who wish to understand the basic concepts of root cause analysis, dealing with human error, and taking corrective action.
Pillar: Team Excellence
Price: $350.00 per student*
Duration: 8.00 hrs
*Pricing may change depending on the number of students participating and the location of the class.



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