Lean Six Sigma Introduction

Sun, 04/26/2009 - 11:30 — Chris

Lean and Six Sigma are useful methods to foster and execute continuous process improvement. Lean is focused on reducing or removing non value added tasks to shorten the time to market and/or reduce cost. Six Sigma focuses on reducing or removing variation to assure the product or service is always delivered on-time and with the best quality. By combining the best of both methods, an organization can build a very strong continuous improvement culture.

This course is designed to introduce the participant to several Lean Six Sigma methods and practice a few key methods via examples and exercises. In the one-day session, we introduce:

DMAIC, RACI, Problem Statements, PMBOK, SIPOC (Process Management), Flowcharting, Measurement Systems, Voice of the Customer (VOC) and Critical to Quality (CTQ), Correlation Matrices, Ishikawa & The 5 Whys, Value Stream Mapping, Improvement Action Plans, and Control Plans.

Course Outline

- Why have a continuous improvement program
- Improvement Strategies
- Define the Problem
- Measure the Situation
- Analyze the Data
- Improve the Process
- Control for Improvement

Target Audience

Professional Staff, Managers / Directors, people that are responsible for leading the delivery of results.
Pillar: Team Excellence
Price: $350.00 per student*
Duration: 8.00 hrs
*Pricing may change depending on the number of students participating and the location of the class. Discounts available for classes of 15 students or more.

Schedule [1]

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