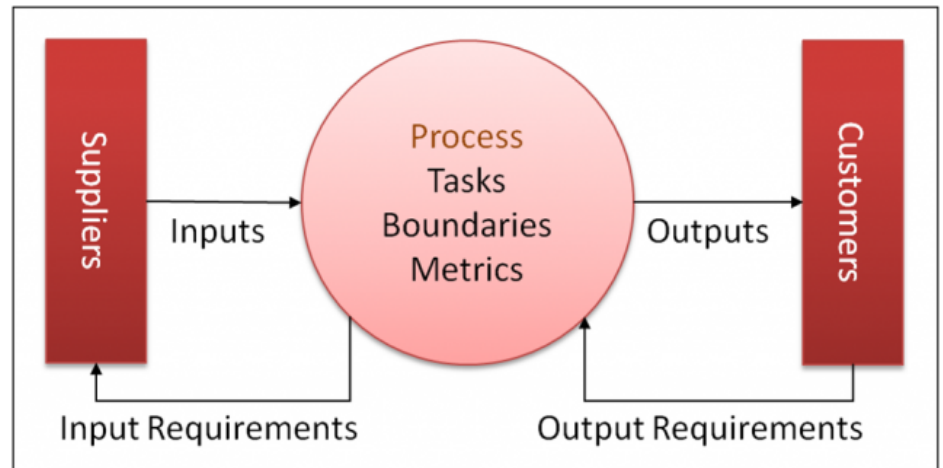


SIPOC.png



Source URL: <http://ceptara.com/node/156>

Mon, 06/08/2009 - 21:07 — Chris