Process Management - Introduction Deck

Mon, 06/08/2009 - 20:07 — Chris

Process management is at the heart of an excellent quality system. If you're interested in reducing defects and waste, and building an organization that can scale as you're successful, process management needs to be a tool embraced and practiced by everyone in the organization.

This presentation is used as part of the Process Management Introduction class which provides a summary and introduction to the Process Management Workshop. The deck covers an introduction to a quality system, why process management is important and an introduction to managing processes.

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