Quality Excellence

Reduce costs and waste with a strong quality system.

Effective use of a quality system can help your business reduce costs, improve efficiency, and drive execution and compliance. Ceptara provides deep knowledge of **state-of-the-art quality methods and practices** such as Lean Six Sigma, Baldrige, TQM, and re-engineering.
We are well versed in all the **leading quality tools** including Kaizen, Hoshin Kanri, MUDA, 5S, DMAIC, DFSS, QFD, TRIZ, Value Stream Mapping and many more.

Find out today [1] how Ceptara can boost your performance with a **free** 60-minute consultation.

Examples of our work

- Reduced a wireless carrier's COGS by more than 50% by re-engineering the service activation function
- Facilitated ISO registration for computer manufacturing, semiconductor testing, wireless services, and telecom equipment manufacturing businesses
- Assessed and improved an existing network quality program for a wireless carrier improving network availability from 95% to 99.9% in 8 weeks.
- Reduced SLA penalty exposure for a telecom data services provider by $2M annually

Ceptara Quality Excellence Services

- ISO Registration Preparation & Compliance Coaching
- Sarbanes-Oxley (SOX) Quality System Integration
- Quality System Assessment and Planning
- Lean Six Sigma Project Facilitation, Leadership & Training
- Executive Coaching & Mentoring
- Process Management - Assessment, Modeling, Simulation, Improvement and Training
- Cultural and Organizational Change Analysis, Design & Alignment

Contact us today [1] for a free 60-minute consultation.

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	2016-07-12	FocusMe Feature - Tracking Action via E-mail	view [3]
	2016-05-24	FocusMe Feature - Directions & Distance Tracking	view [4]
	2016-05-01	FocusMe Feature - Using Projects to Focus	view [5]
	2016-04-28	FocusMe Feature - 5D Email Processing	view [6]
	2016-03-15	New FocusMe Feature - Auto-file on Reply	view [7]
	2016-03-11	Microsoft OneNote and Outlook Integration	view [8]
	2014-09-19	5S Implementation	view [9]

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2013-11-01	Strategy Lean Six Sigma Belt Comparison Summary	view [10]
2013-02-06	Training Within Industry - How to make Standard Work stick.	view [11]

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Resources - whitepapers, course presentations, models, etc.

To download a resource, you must be a registered user and logged in.

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04/12/2017 - 08:47	2017-04-13: ASQ Seattle Intro to Office Lean [14]
10/19/2016 - 06:09	2016 WA State Lean Conference: Lean Office Handout [15]
09/09/2016 - 11:50	Lean Office Training Material Sample [16]
04/28/2016 - 09:24	FocusMe for Outlook Getting Started Update [17]
01/17/2016 - 16:40	Lean Six Sigma White Belt Training Material Snippet [18]
10/09/2015 - 09:34	WA State Lean Conference: Excellent Organizations have... [19]
07/24/2015 - 14:01	Lean Six Sigma Yellow Belt Training Material Snippet [20]
07/22/2015 - 09:56	Team Excellence Training Material Snippet [21]
02/25/2015 - 22:24	ASQ LSS Excellent Organizations have Excellent People [22]
01/13/2015 - 15:12	2014 WA State Lean Transformation Conference Presentation... [23]

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