

Quality Excellence

Reduce costs and waste with a strong quality system.

Effective use of a quality system can help your business reduce costs, improve efficiency, and drive execution and compliance. Ceptara provides deep knowledge of **state-of-the-art quality methods and practices** such as Lean Six Sigma, Baldrige, TQM, and re-engineering.

We are well versed in all the **leading quality tools** including Kaizen, Hoshin Kanri, MUDA, 5S, DMAIC, DFSS, QFD, TRIZ, Value Stream Mapping and many more.

[Find out today](#) [1] how Ceptara can boost your performance with a **free** 60-minute consultation.

Examples of our work

- Reduced a wireless carrier's COGS by more than 50% by re-engineering the service activation function
- Facilitated ISO registration for computer manufacturing, semiconductor testing, wireless services, and telecom equipment manufacturing businesses
- Assessed and improved an existing network quality program for a wireless carrier improving network availability from 95% to 99.9% in 8 weeks.
- Reduced SLA penalty exposure for a telecom data services provider by \$2M annually

Ceptara Quality Excellence Services

- ISO Registration Preparation & Compliance Coaching
- Sarbanes-Oxley (SOX) Quality System Integration
- Quality System Assessment and Planning
- Lean Six Sigma Project Facilitation, Leadership & Training
- Executive Coaching & Mentoring
- Process Management - Assessment, Modeling, Simulation, Improvement and Training
- Cultural and Organizational Change Analysis, Design & Alignment

[Contact us today](#) [1] for a free 60-minute consultation.

Latest Articles	Post date	Title	Link
	2009-05-06	Lean, Six Sigma, Root Cause Analysis, Human Error, and Corrective Action - What does it all mean?	view [2]
	2009-05-05	The Global Six Sigma & Business Improvement Awards 2009	view [3]
	2009-04-23	ASQ Quality Professionals Career Day - POSTPONED until September	view [4]
	2009-04-19	AmCon 2009 Personal Excellence Talk	view [5]
	2009-04-10	Personal Excellence Workshop	view [6]
	2009-03-30	MS Outlook Organizational Tips & Tricks @ AmCon in	view [7]

Post date	Title	Link
2009-03-22	Bellevue - Its Free! Reclaim Your Day 7 Ways to Reduce Wasted Effort Using Lean	view [8]
2009-03-18	How To Write A Problem Statement	view [9]
2009-03-17	Lean Six Sigma Will Not Save Your Business By Itself	view [10]
2009-02-09	Using Corrective Action To Make Matters Worse by Not Considering Variation	view [11]

- [<<](#) [12]
- 5 of 7
- [>>](#) [13]

Resources - whitepapers, course presentations, models, etc.

To download a resource, you must be a registered user and logged in.

[Register] [14]	Post date	Title
	06/14/2009 - 23:38	Vendor Selection Guidelines [15]
	06/08/2009 - 21:07	Process Management - Introduction Deck [16]
	06/08/2009 - 09:46	Cross Organization Facilitation - Introduction Deck [17]
	06/04/2009 - 12:52	Six Sigma in Purchasing - How to apply Six Sigma Techniques... [18]
	05/27/2009 - 12:28	Business Planning Template for Startups [19]
	05/14/2009 - 16:28	Small Business Development - How do I create a website for... [20]
	05/05/2009 - 16:34	Kaizen for the Software Industry - A case study [21]
	04/25/2009 - 12:12	RACI+S Defined [22]
	04/16/2009 - 19:15	Personal Excellence Introduction PowerPoint Presentation... [23]
	02/09/2009 - 12:13	Using Corrective Action to Make Matters Worse - By Not... [24]

- [<<](#) [12]
- 5 of 5
-

- [Quality Excellence](#) [25]

Source URL: <http://ceptara.com/consulting/quality-excellence-systems>

Links:

- [1] <http://ceptara.com/./contact>
- [2] <http://ceptara.com/node/137>
- [3] <http://ceptara.com/node/130>
- [4] <http://ceptara.com/node/108>
- [5] <http://ceptara.com/node/101>
- [6] <http://ceptara.com/training/catalog/pew>
- [7] <http://ceptara.com/node/37>
- [8] <http://ceptara.com/blog/reclaim-your-day-with-lean>
- [9] <http://ceptara.com/blog/how-to-write-problem-statement>
- [10] <http://ceptara.com/blog/Lean-Six-Sigma-will-not-save-your-business-alone>
- [11] <http://ceptara.com/node/127>
- [12] <http://ceptara.com/printpdf/23?page=3>
- [13] <http://ceptara.com/printpdf/23?page=5>
- [14] <http://ceptara.com/?>
- [15] <http://ceptara.com/node/162>
- [16] <http://ceptara.com/node/157>
- [17] <http://ceptara.com/node/155>
- [18] <http://ceptara.com/paper/Six-Sigma-Purchasing-How-To-Use-Six-Sigma-Purchasing>
- [19] <http://ceptara.com/paper/small-business-plan>
- [20] <http://ceptara.com/node/141>
- [21] <http://ceptara.com/paper/kaizen-case-study-software>
- [22] <http://ceptara.com/paper/RACI>
- [23] <http://ceptara.com/node/82>
- [24] <http://ceptara.com/node/106>
- [25] <http://ceptara.com/taxonomy/term/3>