

Quality Excellence

Reduce costs and waste with a strong quality system.

Effective use of a quality system can help your business reduce costs, improve efficiency, and drive execution and compliance. Ceptara provides deep knowledge of **state-of-the-art quality methods and practices** such as Lean Six Sigma, Baldrige, TQM, and re-engineering. We are well versed in all the **leading quality tools** including Kaizen, Hoshin Kanri, MUDA, 5S, DMAIC, DFSS, QFD, TRIZ, Value Stream Mapping and many more.

[Find out today](#) [1] how Ceptara can boost your performance with a **free** 60-minute consultation.

Examples of our work

- Reduced a wireless carrier's COGS by more than 50% by re-engineering the service activation function
- Facilitated ISO registration for computer manufacturing, semiconductor testing, wireless services, and telecom equipment manufacturing businesses
- Assessed and improved an existing network quality program for a wireless carrier improving network availability from 95% to 99.9% in 8 weeks.
- Reduced SLA penalty exposure for a telecom data services provider by \$2M annually

Ceptara Quality Excellence Services

- ISO Registration Preparation & Compliance Coaching
- Sarbanes-Oxley (SOX) Quality System Integration
- Quality System Assessment and Planning
- Lean Six Sigma Project Facilitation, Leadership & Training
- Executive Coaching & Mentoring
- Process Management - Assessment, Modeling, Simulation, Improvement and Training
- Cultural and Organizational Change Analysis, Design & Alignment

[Contact us today](#) [1] for a free 60-minute consultation.

Latest Articles	Post date	Title	Link
	2008-08-28	Engineering Quality Cycle Driving Engineering Best Practices	view [2]
	2008-02-01	Upcoming Talk on Purchasing & Quality Practices	view [3]
	2007-05-16	Kaizen at PMI - Puget Sound Chapter	view [4]
	2007-05-14	Microsoft Business Intelligence Conference, Seattle WA	view [5]
	2007-04-23	Kaizen at PMI - Puget Sound End Notes	view [6]

- << [7]
- 7 of 7
-

Resources - whitepapers, course presentations, models, etc.

To download a resource, you must be a registered user and logged in.

[Register] [8]	Post date	Title
	04/12/2017 - 08:47	2017-04-13: ASQ Seattle Intro to Office Lean [9]
	10/19/2016 - 06:09	2016 WA State Lean Conference: Lean Office Handout [10]
	09/09/2016 - 11:50	Lean Office Training Material Sample [11]
	04/28/2016 - 09:24	FocusMe for Outlook Getting Started Update [12]
	01/17/2016 - 16:40	Lean Six Sigma White Belt Training Material Snippet [13]
	10/09/2015 - 09:34	WA State Lean Conference: Excellent Organizations have... [14]
	07/24/2015 - 14:01	Lean Six Sigma Yellow Belt Training Material Snippet [15]
	07/22/2015 - 09:56	Team Excellence Training Material Snippet [16]
	02/25/2015 - 22:24	ASQ LSS Excellent Organizations have Excellent People [17]
	01/13/2015 - 15:12	2014 WA State Lean Transformation Conference Presentation... [18]

-
- 1 of 5
- >> [19]

- [Quality Excellence](#) [20]

Source URL: <http://ceptara.com/consulting/quality-excellence-systems>

Links:

- [1] <http://ceptara.com/./contact>
- [2] <http://ceptara.com/blog/engineering-quality-cycle>
- [3] <http://ceptara.com/node/52>
- [4] <http://ceptara.com/node/58>
- [5] <http://ceptara.com/node/60>
- [6] <http://ceptara.com/node/61>
- [7] <http://ceptara.com/printpdf/23?page=5>
- [8] <http://ceptara.com/?>

- [9] <http://ceptara.com/node/1011>
- [10] <http://ceptara.com/2016WASStateLT>
- [11] http://ceptara.com/training/leanoffice/material_teaser
- [12] http://ceptara.com/paper/fme_getting_started
- [13] <http://ceptara.com/node/957>
- [14] <http://ceptara.com/2015WASStateLT>
- [15] http://ceptara.com/training/lssyb/material_snippet
- [16] http://ceptara.com/training/texworkshop/material_snippet
- [17] <http://ceptara.com/2015ASQLSS>
- [18] <http://ceptara.com/node/909>
- [19] <http://ceptara.com/printpdf/23?page=1>
- [20] <http://ceptara.com/taxonomy/term/3>