Skype Dialer Documentation

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System Requirements

The SkypeDialer Add-in works on PCs running Windows XP, Vista, or Windows 7 and Office 2007.

Instructions

SkypeDialer uses the phone numbers recorded in Outlook contacts' phone number fields. The form of the phone numbers provided to the Skype interface is: '+[CountryCode][PhoneNumber]'. If the phone number has a plus (+) sign, the add-in will clean any unneeded symbols and pass the string 'as-is'. If not, the application adds the default country code and plus sign. The default country code can be modified via Outlook's Tools-Options dialog, use the 'SkypeDialer' tab and press the 'Options' button.

In order to 'dial-out' using Skype, you will need to have purchased credit or participate in a SkypeOut plan. When the Add-in dials the phone numbers, and not the Skype IDs, you must pay for the Skype service separately. Skype to Skype calls are free.

Feedback

Limited support is available, however we will try to get back to you within 48 hours of any request. Support can be requested by contacting [5] us through the website, or posting via our forum [6].

To Install

1. Read the Software License [7], do not install if you do not agree.
2. Make sure Outlook is completely shut down
3. Click on the Download Link
4. Make sure to wait for the install, the tool uses Microsoft's .net frameworks which can take awhile to download and install.
5. Once Setup is complete the add-in should be installed
6. Start Outlook - right-click on a contact item, you should see a new menu item, "Call via Skype..."

To Uninstall

1. Make sure Outlook is completely shutdown. Start Task Manager and check for the OUTLOOK.EXE process, if you see it and Outlook is 'shutdown', end that process.
2. Go to Control Panel: Start - Control Panel
3. Select Programs and Features (Vista) or Add/Remove Programs (XP)
4. Select Ceptara SkypeDialer and uninstall

Source URL: http://ceptara.com/products/skypedialer/documentation

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Links:
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