

## Emails not being moved from Inbox after processing & Question re Folders

Sun, 06/12/2011 - 11:24 — Elektra  
Hi

I've watched the video tutorials and read the PDF Guide.

First:

After emails to an Outlook appointment, the original emails remain in the inbox, despite setting up the Options to Move Emails on all Events. What am i doing wrong?

Second:

I am confused about the Folders. I have both Desktop and Outlook folders set up that correspond to many projects. Should I use both? is there a preference for one or the other?

Thanks in advance for your reply

Tess

[< Unable to install](#) [1] [Help - can't install "Specified cast is not valid"](#) > [2]

- [Organizer Forum](#) [3]

**Source URL:** <http://ceptara.com/node/536>

### Links:

[1] <http://ceptara.com/node/539>

[2] <http://ceptara.com/node/537>

[3] <http://ceptara.com/forum/2>