Make Standard Work Stick (TWI) - Amcon April 10th 2013

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Training Within Industry - How the Make Standard Work Stick

The Training Within Industry (TWI) service was created by the United States Department of War, within the War Manpower Commission in 1940. Its main purpose was to provide consulting services to industries that were critical to the ramp up of the war machine for World War II to assure there were enough trained and skilled personnel necessary to meet the demands of the war. At the end of its 5 year service record, the TWI program instructed over 1.6 million workers in 16,500 US plants.

Standard Work is a foundational method within Lean and is focused on creating predictable results in the most efficient way. Many companies struggle with defining standard work, especially in organizations that are dependent on specific individuals and tribal knowledge. And more importantly, once Standard Work is documented, they struggle with assuring that everyone is following the prescribed methods.

Chris Lindstrom [1] will present an introduction to using the TWI methods of Job Instruction, Job Relations and Job Methods to institutionalize and reinforce the adoption of Standard Work.You will be shown an overview of the TWI methods, using demonstrations, humor and expertise.You will offered a few tips and real takeaways that you'll be able to use immediately in your organization.

Training Within Industry - How to Make Standard Work Stick
April 10th, 9:00 am to 10:00 am
Meydenbauer Center - Hall A & B
Bellevue, WA

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