Cross Organization Facilitation

Thu, 04/16/2009 - 14:48 — Chris
When kicking off a cross organizational event such as a Kaizen event, Six Sigma initiative, QI Story, or other improvement program certain challenges are inherent. People can have competing agendas, team members have various degrees of capabilities and skills, and everyone has their own way of doing things. Since none of the members of the team 'work' for the program owner, relying on an organizational hierarchy is out of the question. This presentation introduces and discusses some simple methods useful in driving cross organizational teams to a successful result.

Topics Included

- Team Organization using RACI
- Facilitation Techniques
- Idea Generation and Evaluation
- Problem Statements
- Project Management Techniques

The class material can be viewed here [1].
Pillar: Team Excellence
Price: $50.00 per student*
Duration: 1.00 hrs
*Pricing may change depending on the number of students participating and the location of the class.

Schedule [2]

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Links:
[1] http://ceptara.com/node/155
[2] http://ceptara.com/lp/traininglp?channel=web&tcnid=81

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