

## Office of Financial Management (OFM) 2014 Fall Forum

Wed, 08/27/2014 - 19:58 — Chris **Event Date:** Wed, 09/17/2014 - 10:30 - 12:00

**Location:** Thurston County Fairgrounds, Lacey Washington



### Proactive Planning and Problem Solving

Ceptara is participating in Washington State's Office of Financial Management's (OFM) Fall Forum at the Thurston County Fairgrounds in Lacey, WA on September 17th, 10:30 am to 12:00 Noon.

We will be presenting a 90 minute workshop on Proactive Planning and Problem Solving:

The workshop introduces the participant to systems thinking, strategic planning, process thinking, data driven decision making and continuous improvement approaches enabling them to think and execute scientifically. Some key learnings include organizations as systems, the architecture of a strategic plan, SIPOC, how to create a metric, and process standardization, improvement and redesign. The participant will walk away with a few simple planning and improvement tools that they can apply immediately.

If you have questions regarding OFM or the Forum, please feel free to contact Pamela Singleton, 360-725-0158.

If you'd like for us to participate in your forum or are interested in this or other topics we can present, please feel free to contact Chris Lindstrom, 888 942-4625.

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